

Particulars

Organisation Name	Shiseido Company Limited		
Corporate Website Address	http://group.shiseido.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Shiseido America Inc.	Manufacturer	No
	Shiseido Vietnam Inc.	Manufacturer	No
	Shiseido Kuki Factory	Manufacturer	No
	Laboratories Decléor S.A.S.	Manufacturer	No
	Shiseido International France S.A.S. Unité de Gien	Manufacturer	No
	Davlyn Industries, Inc.	Manufacturer	No
	Zotos International, Inc.	Manufacturer	No
	Taiwan Shiseido Co., Ltd.	Manufacturer	No
	Shanghai Huani Transparent Beauty Soap Co., Ltd.	Manufacturer	No
	Shiseido Liyuan Cosmetics Co., Ltd.	Manufacturer	No
	Shiseido Osaka Factory	Manufacturer	No
	Shiseido Kamakura Factory	Manufacturer	No
	Shiseido Kakegawa Factory	Manufacturer	No
Country Operations	China - People's Republic of, France, Japan, Taiwan - Republic of China, USA, Vietnam		
Membership Number	4-0103-10-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Primary Contacts

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Japan 104-0061

Person ReportingMayuko Maeda

Related Information**Other information on palm oil:**

Shiseido bases its environmental activities on preserving the bounty of the Earth (biodiversity), the source of the value we create. In all of our business processes, we recognize that the bounty of the Earth is both crucial and limited, and that we must manage it rigorously so that it can be passed on to future generations.

Reporting Period01 April 2012 - 31 March 2013

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

20

3.2. Total volume of Palm Kernel Oil used in the year:

7

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

8954

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

8981

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

14

4.2. Mass Balance

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4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

14

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

7

5.2. Mass Balance

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5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

7

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

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6.3. Segregated

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6.4. Identity Preserved

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6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

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7. What type of products do you use CSPO for?

Cosmetics and Toiletries, Food goods

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-GHG-Grower-Emissions-Report.pdf](#)

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2016

15. Which countries that your organization operates in do the above commitments cover?

China - People's Republic of, France, Japan, Taiwan - Republic of China, USA, Vietnam

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2012, we investigated the usage of Crude Palm Oil in the group.
And we started to buy a certificate by Book & Claim.
100% of crude palm oil used by Shiseido Group will be recognized as certified oil by Fy 2013.
Since 2013, will continue to buy them into works.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We start to investigate toward purchase a certified crude palm oil from physical supply.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

Yes

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors**22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy[M-Policies-to-PNC-waterland.pdf](#)

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- Land use rights policy[M-Policies-to-PNC-landuseright.pdf](#)

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- Ethical conduct and human rights policy[M-Policies-to-PNC-ethicalconducthr.pdf](#)

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- Labour rights policy[M-Policies-to-PNC-laborrights.pdf](#)

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- Stakeholder engagement policy[M-Policies-to-PNC-stakeholderengagement.pdf](#)

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23. What steps will your organization take to minimize its resource footprints?

Investigate the traceability and origin production center and transport distance of raw materials to be used own.

Estimate the environmental impact, including water footprint and scope 3.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Shiseido's CSR activities are deliberated and discussed by the CSR Committee under the direct management of the Board of Directors in order to steadily promote CSR activities unique to Shiseido that will lead to enhancing corporate value.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

"Camellia Fund" ?an employee organization designed to encourage social contributions. Group employees who share its goals make monthly contributions from their salaries, transparent groups selected from the three standpoints of improvement regarding social issues affecting women, improvement in quality of life through cosmetics and global environmental conservation. Representatives of respective recipient organizations report on the achievements of their activities and future plans regarding the use of contributions once a year. And employees make an examination of them.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We start to investigate toward purchase a certified crude palm oil from physical supply.

Challenges

1. Significant economic, social or environmental obstacles

N/A

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

N/A
